



INTEGRATED MANAGEMENT SYSTEMS

It is now widely recognised that an essential part of any organisation's drive towards Business Excellence must have as its foundation the establishment of a systematic management approach encompassing all aspects of the business.

Horwood International has successfully developed the implementation of Integrated Management Systems based on tried and tested International Standards, Awards and Guidelines including:-

- Quality (ISO 9001:1994), and ISO 9000-2000
- Environment (ISO 14001),
- Health and Safety (BS 8800),
- HR Development-(UK Investor in People).
- European Excellence Model

Where required, Certifications against Standards can be arranged, subject to satisfactory assessment by an accredited third party Registration Body.

Horwood International's scope of operation extends into:-

- Business Diagnostics
- Strategy Planning
- Business and Marketing Plans
- Total Quality Management
- Management Training and Development
- Team Building
- Organisational Communications (eg Team Briefing)
- Performance Improvement Programmes in Sales, Administration, Manufacturing, Logistics etc.

Client organisations can range in size from small private owner-managed businesses employing just a few staff to divisions of multi-nationals with thousands of employees. Projects cover the broadest possible range of market sectors in industry, commerce, professions, health, education and public sector. Horwood International has achieved many "industry firsts" with the Clients it has assisted to ISO 9000 certification and currently all achieve registration at the first attempt.

Horwood International was formed in 1995 as a result of a Management Buyout of John Horwood Consultants Ltd, established in 1975 and one of the largest British Quality Management Consultancies having successfully completed over 1300 Management Systems projects (BS 5750/ISO 9000 and BS7750), including 950 under the UK DTI's Enterprise Initiative Scheme.

Horwood International is a registered practice with the Institute of Management Consultants. The company is certified to ISO 9000:2000, , and is a member of the British Quality Foundation. We are registered by both the BVQ and IMC as a Consultancy and Training Provider and are committed to being an Investor in People.

Our policy is for all our Consultants to hold the Certified Management Consultant (CMC) qualification and that all our ICT Consultants should be TMB (Technology Means Business) accredited advisors.

Horwood International aims to expand its recognition among Business Enterprises, and those organisations who may supply funding to them, as a prime provider of high quality and cost effective consultancy and training services, which are comprehensive, flexible and tailored to suit the specific requirements of each Client. The policy towards Clients is to deliver the best value for money and a level of service which exceeds expectations. Horwood International strives for Business Excellence through continuous improvement.

All Horwood International Consultants have first-hand experience of developing, implementing and running Management Systems. Only mature Consultants with appropriate technical, commercial and executive experience are allocated to projects. Care is taken to ensure the right "chemistry" for each Client.

All projects are tailored exactly to fit individual Client needs but follow a tried and tested methodology which achieves excellent results and is continuously monitored, reviewed and improved.

Horwood International has developed a very cost-effective route to certification against Standards through its Workshop Approach which is suitable for divisions of large corporations, groups of smaller companies, members of Trade or Professional Associations, Dealer Networks or Franchisees.

I WOULD LIKE FURTHER INFORMATION WITHOUT OBLIGATION

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